



To Our Valued Partners,

As the world is experiencing the outbreak of COVID-19, C. Cretors and Company has taken important steps to ensure that we continue to support your operations and needs during this difficult time. Our facility remains open as we follow recommended precautions for safe work practices to ensure our employees' health and safety. We are also considered a "low risk" facility by the standards set by OSHA which allows us to remain open and operating.

- Order Placement: We continue to take orders and fulfill them as they are received
- Order Shipping: All orders will be shipped out in a timely manner based on your order requirements. If you have open orders with us that need to be delayed or cancelled, please notify us immediately by phone: +1-847-616-6900 or by email: customerservice@cretors.com
- Facility Visitors: We are temporarily suspending all outside visits without a set appointment

We will continue to monitor the situation and will share any updates or changes as quickly as possible.

As C. Cretors and Company enters its 135th year of business, we are reminded of challenging times that we have overcome in the past. We are strong and remain flexible in this current situation. We will continue to serve your equipment and service needs as they arise.

With Best Regards,

Andrew Cretors
President
C. Cretors and Company
acretors@cretors.com